
Service Rates

Computer DNA is an Apple Authorized Service Provider (AASP) for both warranty & non-warranty service on Macs.

In house warranty service	No charge (paid for by Apple)
In house expedited warranty service	\$75
In house non-warranty service	\$100 per hour, \$75 minimum
In house expedited non-warranty service	\$150 per hour, \$150 minimum
Onsite service	\$120 per hour, \$120 minimum
Onsite expedited service	\$150 per hour, \$150 minimum

Travel Charges apply at the rate of \$1 per mile for customers more than 15 miles from CDNA.

Clients with CDNA Support Contracts benefit from reduced service rates. Please give us a call for more information. 513-984-5900